

M.K. Occupational Health Ltd

experience a local solution on a national basis



Web Site Privacy Statement

Occupational Health Website Privacy Statement

M.K. Occupational Health Service Ltd (MKOH) is an Occupational Health provider and we are responsible for safeguarding the privacy of your information. We comply fully with the General Data Protection Regulation for information within our control. This Privacy Statement provides information about the type of data we collect and how it is managed. Having read this document, if you have any further questions, you can speak with a clinical staff member or contact our Data Protection Officer.

This policy relates specifically to our Web Site and the use of it. Additional Policy Statements can be found should you be engaged in business with MKOH. This details how we manage your information and would be agreed between MKOH and your employers.

What type of information do we collect and how?

We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page.

We collect details you send through to us through our enquiry functionality which may include Name, Company, Telephone Number and Enquiry.

We collect details you send through on our COVID forms which are retained for 21 days only – then destroyed by securely through on site Shred Station.

Why do you collect such personal information?

We collect such Non-personal and Personal Information for the following purposes:

- 1. To provide and operate the Services;*
- 2. To provide our Users with ongoing customer assistance and technical support;*
- 3. To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;*
- 4. To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we may use to provide and improve our respective services;*
- 5. To comply with any applicable laws and regulations.*

How do you store, use, share and disclose your site visitors' personal information?

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

How do you communicate with your site visitors?

We may contact you to notify you regarding your account, to troubleshoot problems with your account, to resolve a dispute, to collect fees or monies owed, to poll your opinions through surveys

or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

How do you use cookies and other tracking tools?

It's important to note that third-party services, such as Google Analytics are used on the site anonymously to review how the site is being used – to improve the design at any time.

Click [here](#) to view which cookies may be stored on your computer as a visitor to our site.

How can your site visitors withdraw their consent?

If you don't want us to process your data anymore, please contact us at appointments@mkoh.co.uk.

Privacy policy updates

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

Questions and your contact information

If you would like to: access, correct, amend or delete any personal information we have about you, you are invited to contact us at appointments@mkoh.co.uk.